

YOGI NABELA FIRDAUS

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Bandung, Indonesia

Optimistic and dedicated banking professional with 7 years of diverse experience in finance, customer service, and operations, with recent responsibilities in network management reporting directly to the Board of Directors. My role as a Bank Staff has encouraged me to continuously enhance my skills through various ad-hoc assignments, shaping me into a more adaptive and growth-driven individual. Graduated with a Diploma in English for Business from Politeknik Negeri Bandung (2018), I have developed strong hard and soft skills, preparing me to thrive in dynamic and challenging industries.



Work Experience

PT Angkasa Pura II

July 2017 - Aug 2017

Internship as Customer Service (International Terminal)

- Scheduling & arranging daily task
- Documenting and filing daily administration
- Reporting & evaluating operational continuity management

Food Ingredients Asia (FIA)

Internship as Tenants Relationship Staff

Aug 2018 - Sep 2018

- Arranging and scheduling meeting tenants and stakeholders
- Maintaining relationship between tenants and stakeholders
- Broadcasting tenants' products

PT Mandiri Syariah

Mei 2019 - Feb 2021

Teller & Customer Service

- Finance & Product Holdings

PT Bank Syariah Indonesia

Feb 2021 - Now

Funding Coordinator Staff (KCP Baros Cimahi)

- Selling banking products
- Looking for new customers (retail & priority)
- Maintaining customer - funding segments
- Coordinating and managing commercial events

Operation & Network Management (Region Office 6 Bandung)

- Maintaining relationship Regional Management to the Top Management
- Controlling & managing branch offices spreaded in West Java
- Maintaining and managing Regional Assets (Building, Land, ATM etc)
- Reporting & evaluating operational and business risk management

Education Level

Politeknik Negeri Bandung

Aug 2015 - Aug 2018

English Business 2,98/4.00

Organisational Experience

Badan Eksekutif Mahasiswa - Fakultas Bahasa Inggris

2017

President

BSI Regional Club

2021

Head of English Club

Awards & Experiences

- 1st Winner of BSI National English Public Speaking Olympia - BSI
- MC of Indonesia-Taiwan Higher Education Summit - Polban
- MC of National 2nd & 3rd BSI English Public Speaking Olympia - BSI
- Muslim Inspiring Asia - by Studec Malaysia
- MC of Regional BSI Business Alignment

Skills

- Personal Assistant
- Communication & Coordination
- Time Management
- Problem-Solving & Critical Thinking
- Office, Excel & Power Point
- Finance/Accountant
- Sales
- Customer Service
- Public Speaking

Get in touch with me:

Portfolio : [ynfirdaus.vercel.app](#)

Instagram : [ynfrds05](#)

Facebook : Yogi Nabela Firdaus

Linked in : Yogi Nabela Firdaus